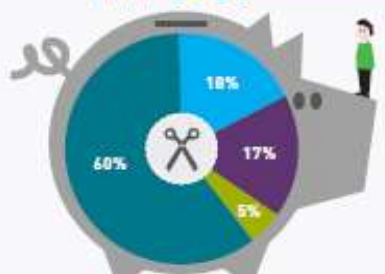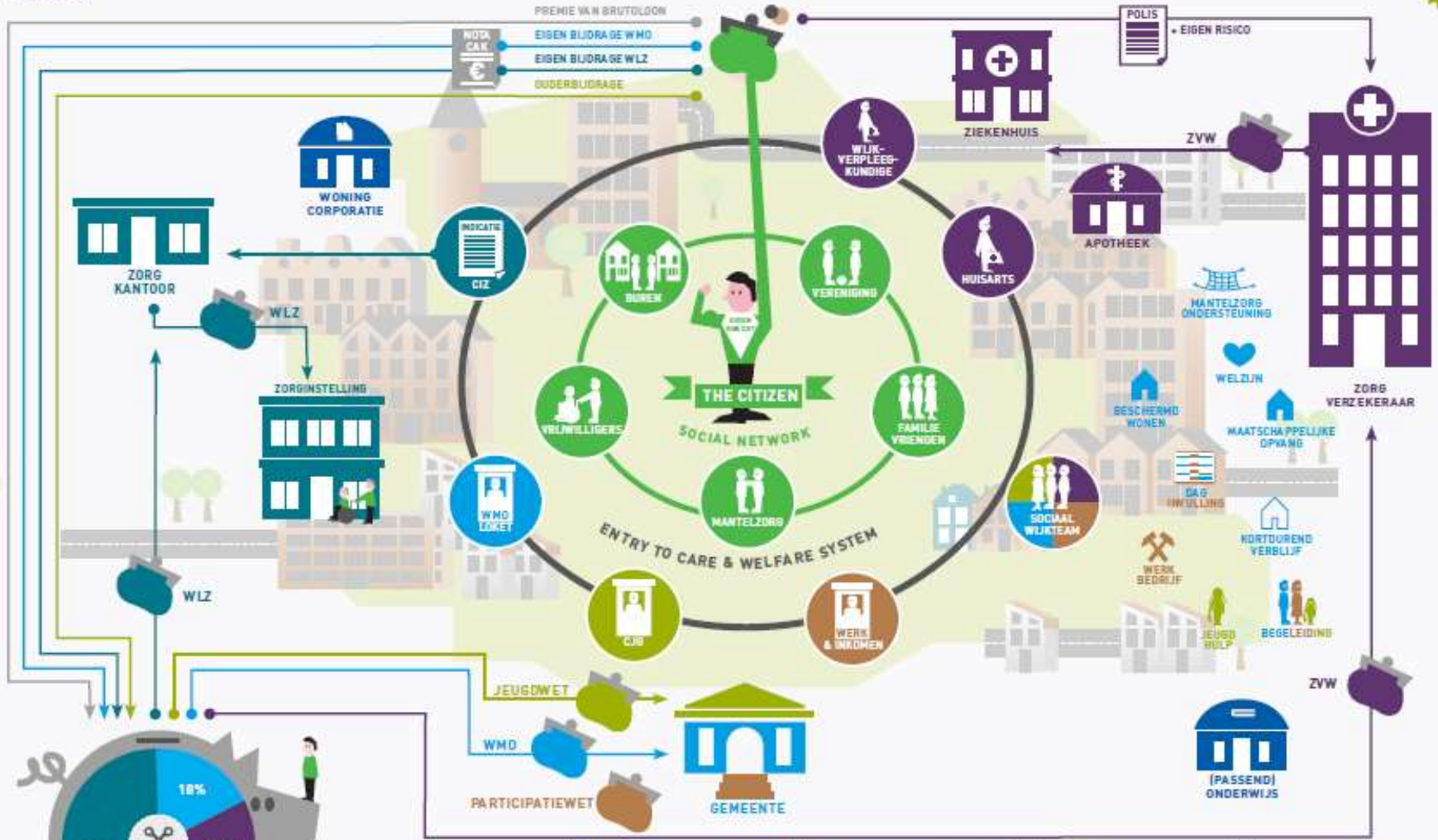# Community Initiatives in Care and Social Care Services
in the Netherlands

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DO IT OURSELVES

Kenniscentrum langdurende zorg

1. Changes dutch healthcare system
2. Scenario's
3. Research citizens initiatives
4. Further research

Hervorming van zorg en ondersteuning: de vertaling van de transities binnen de gemeente

Vilans

PREMIE VAN BRUTOLOON

EIGEN BIJDRAGE WMO

EIGEN BIJDRAGE WLZ

OUDERBIJDRAGE

NOTA CAK €

POLIS + EIGEN RISICO

ZIEKENHUIS

ZVW

WONING CORPORATIE

INDICATIE CIZ

APOTHEEK

ZORG KANTOOR

WLZ

MANTELZORG ONDERSTEUNING

WIJK-VERPLEEG-KUNDIGE

WELZIJN

ZORGINSTELLING

HUISARTS

BUREN

VERENIGING

THE CITIZEN

SOCIAL NETWORK

VRIJWILLIGERS

FAMILIE VRIENDEN

BESCHERMD WONEN

ZORG VERZEKERAAR

MAATSCHAPPELIJKE OPVANG

WLZ

WMO LOKET

MANTELZORG

ENTRY TO CARE & WELFARE SYSTEM

SOCIAAL WIJKTEAM

DAG INVULLING

KORTDUREND VERBLIJF

WERK BEDRIJF

CJG

WERK & INKOMEN

JEUGD HULP

BEGELEIDING

ZVW

JEUGDWET

WMO

GEMEENTE

PARTICIPATIEWET

(PASSEND) ONDERWIJS

60% 18% 17% 5%

De uitgaven in de Langdurige zorg bedroegen in 2013 ca. €28,5 miljard (AWBZ en Wmo-Huishoudelijke hulp) (bron: VWS). Per 2015 vervalt de AWBZ en wordt ondersteuning geleverd op grond van de Wlz, Wmo, ZVW en Jeugdwet. Tevens worden er op onderdelen bezuinigingen doorgevoerd.
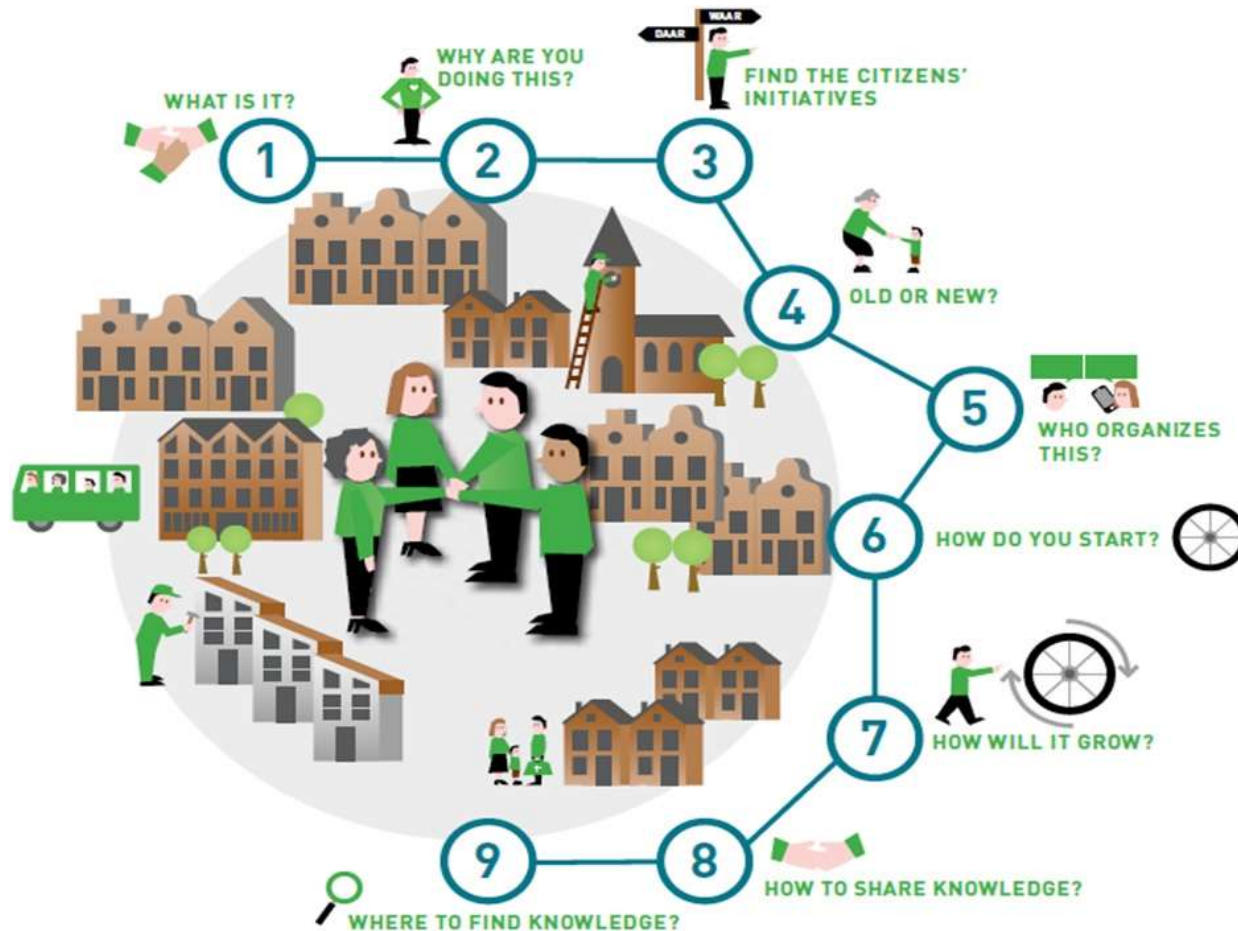
VANAF 2015

WET LANGDURIGE ZORG — KLIK HIER
Integrale en intensieve zorg voor kwetsbare mensen.

ZORG VERZEKERINGSWET — KLIK HIER
De bestaande wet wordt per 2015 aangevuld met persoonlijke verzorging en verpleging, behandeling GGZ, wijkverpleging.

WET MAATSCHAPPELIJKE ONDERSTEUNING — KLIK HIER
De Wmo 2015 regelt o.a. begeleiding/ dagbesteding, beschermd wonen, maatschappelijke opvang, kortdurend verblijf en vervoer. De aanspraak hierop wordt een voorziening (geen recht).

JEUGDWET — KLIK HIER
De gemeente wordt verantwoordelijk voor alle vormen van jeugdhulp, kinderbescherming en jeugdreclassering.

PARTICIPATIEWET — KLIK HIER
Er komt één gemeentelijke regeling voor mensen die ondersteuning naar de arbeidsmarkt nodig hebben.

VERDER

2. scenario's

'We do it ourselves'

9 things to know about citizen's initiatives

What is it?

- Local context
- Citizens do it for and by themselves
- Services about care and well-being
- Reciprocity and engagement

- Care cooperatives in North-Brabant
- Austerlitz Zorgt (Austerlitz Cares)
- Together in Lennisheuvel

Vilans

Why?

- Withdraw of health care professionals → Thinly populated area's
- Not satisfied with current health care
- Stop anonimity → Increase solidarity
- Just for fun!

"I didn't see anyone in the streets, a good atmosphere was missing. With warm, personal matching I contribute to social bonds in the neighbourhood."

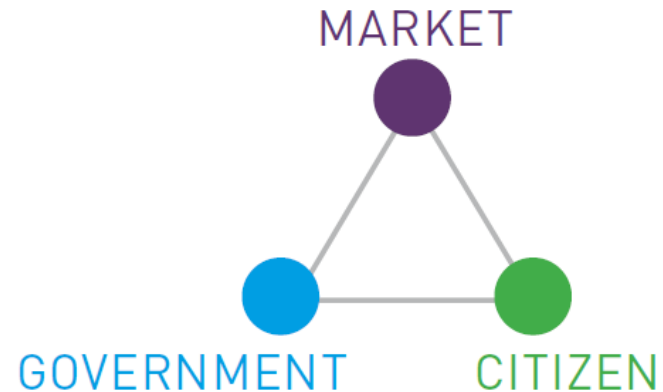"It is a lot of fun to make yourself useful for your own neighbourhood."

How many?

- July 2014: 77 initiatives

- January 2015: 102 initiatives

- High concentration in the south

- Amsterdam city neighbourhoods

CLICK THE MAP

Old or new?

- Community initiatives new phenomenon?
- 1800 mostly charitable initiatives
- 1900 health care system is institutionalizing
- 2006 reformation, less professionals more participation

MARKET

GOVERNMENT   CITIZEN

Who?

INITIATOR
"A while ago me and some other local residents had the idea to improve the quality of living in our neighbourhood. Since I didn't see anyone in the streets anymore and wanted to do my bit for the elderly residents in our village.."

COMMITTEE
"I am one of the members of the committee, while also being a citizen and member of the initiative. I was chosen by the members and am responsible for the initiative. Everything is done in consultation with the members."

VILLAGE SUPPORTER
"I answer people's questions concerning the initiative. And actively search for solutions."

VOLUNTEER
"Every Tuesday I prepare meals for thirty elderly with four other volunteers. I like to socialize in this way and hope that others will cook for me in the future as well."

CARE COORDINATOR
"I help citizens with questions concerning home help, personal care and nursing care. I make sure to use volunteers and professional caregivers where necessary."

NURSE
"I work at a domestic care organisation. I take care of people at home. Next to that, I have regular contact with the care coordinator of the citizens' initiative."

CITIZEN
"I am primarily a citizen, but also a member and user of the citizens' initiative. Because I'm a member, I have a say about the direction the citizens' initiative is taking."

INFORMAL CARER
"I commit to helping my mother on a daily basis, together with the volunteers, village supporter and professionals."

→ Vilans

How to start?

- Starts with an idea!
- Meeting with community "what is the need?"
- Bottom-up
- Information exchange between initiatives

How will it grow?

- More and more members → based on actual needs → natural course
- Initiatives are working together with formal care organizations or professionals.
- Search for ways to co-operate

4. Further research

- 2015 narrative research
- Describe value of initiatives from different perspectives

  2 initiatives
  - Different roles /stakeholders
  - Related to initiative

  Conclusion: Growth and development are shared values

Thank you for your attention

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